Waste Connections Operations

1. Waste Connections carts must be placed with wheels and handles located on the resident’s side of the cart, and should be placed within an area approximately 3’ from the edge of the nearest public road. Please allow a clear 3’ space all around the cart. Carts improperly placed may not be collected by Waste Connections.

2. Loose garbage put out for collection will not be picked up by Waste Connections. All household waste that fits in the Waste Connections cart must be placed in the cart in order to be taken away by Waste Connections’ automated equipment. Please do not place caustic or flammable chemicals in the carts, as such substances can cause fire to break out in collection vehicles and at the landfill. Anything that is in the Waste Connections cart will be collected by the Waste Connections automated system. Articles that cannot be “picked up” by the equipment of the APPJ, such as small piles of leaves, twigs, or any discarded articles from the household that will fit inside the Waste Connections cart, will not be picked up unless they are in the Waste Connections cart.

3. Waste should be placed in the Waste Connections carts at road side the night before the scheduled date of pick up. Waste placed in any other permanent-type container will not be picked up.

4. Yard waste and bulky waste items, including furniture and appliances are to be picked up on demand by the APPJ Grapple Operation, not by Waste Connections. Please call 783-4834 to request this service and it will be scheduled for the earliest possible date, usually within about a week. Such articles should not be put out until the night before the scheduled day for pick up.

5. Leaves, twigs, and trimmings must either be secured in water resistant disposable bags or placed in the Waste Connections carts.

6. All waste which would otherwise fit inside the Waste Connections carts must be not left on the bare ground for pick up. Waste Connections is not required to pick up any thing that is not in the cart.

7. No waste material prone to decay, odor, attracting flies, etc. should ever be left on the ground for pick up such waste (food waste, small dead animals, etc.) must be placed in the Waste Connections carts.

8. Construction demolition waste and debris that is generated by the occupant or property owner will not be picked up by either Waste Connections or the APPJ Grapple Operation. If the hauling of such waste is not included in an occupant’s construction contract, such occupants will have to haul it to the landfill on their own, or make separate arrangements with Waste Connections or any qualified waste collection company. Self haulers are advised that there are regulations (See related Inset #1 in This Ad) governing the transportation of waste to the landfill.

9. Tree waste that is generated by a contractor working for an occupant or property owner will not be picked up by either Waste Connections or the APPJ Grapple Operation. If the hauling of such waste is not included in an occupant’s tree trimming or tree removal contract, such occupants will have to haul it to the landfill on their own, or make separate arrangements with Waste Connections or any qualified waste collection company. Self haulers are advised that there are regulations (See related Inset #1 in This Ad) governing the transportation of waste to the landfill.

10. It is unlawful for anyone to deposit any garbage in any place other than their own Waste Connections cart.

11. It is unlawful to steal or willfully damage or destroy any garbage container. It is unlawful to use the Waste Connections cart at any address other than the one where it was originally delivered.

12. It is unlawful for anyone to place any garbage for pick up between 6 pm Saturday to 6 pm Sunday of any week.

13. There are civil penalties associated with violations of Ordinance #957.

14. COMPLAINTS: Any complaints and reports of problems about solid waste collection service, whether they are Waste Connections Collection Operation matters or APPJ Grapple Collection Operation matters, must be made by calling the office of the APPJ Solid Waste Supervisor at 783-4834.

15. Residents may purchase one additional cart directly from Waste Connections for $90 without any additional cost for collection services. Residents may purchase more than one additional cart from Waste Connections for $90 each, but will be subject to an additional collection fee to be negotiated directly with Waste Connections.

Reminders from Waste Connections

1. Waste Connections carts must be placed at the road before 4:00 am in the unincorporated areas and before 5:00 am within the city limits or incorporated areas.

2. Handles and wheels of the carts must be facing the residence (lid opening will be to the street side).

3. Carts must be placed no further than 5 feet from the road side.

4. Carts must have a 3 foot space around them. Place them 3 foot apart and away from mailboxes, vehicles and buildings.

5. Lids must be closed on carts, to avoid trash falling out, when collection is made.

6. Loose trash outside of the cart will not be picked up by Waste Connections.

7. Carts that are knocked over, whether it is icy weather, animals or vehicles. MAY not be picked up.

8. No chemicals are to be put in the carts.

9. No hot charcoal to be put in the carts.

10. Do not mix cardboard, newspapers, magazines, wood, paper, etc. with other trash.

11. Yard waste can be placed in cart as long as the lid remains closed. Pick-up for yard waste too large to be placed in the cart can be arranged by calling 783-4834.

12. Bulky items that will not fit in carts will be picked up by calling 783-4834.