

# FEMA's Individual Assistance Program

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Hurricane Delta survivors in Louisiana should register with FEMA even if they have registered with the agency for Hurricane Laura. FEMA considers each disaster to be a separate event so survivors affected by multiple storms may receive help more than once.

## **Individual Assistance approved for Hurricane Delta**

- Currently, Individual Assistance is approved for: Acadia, Calcasieu, Cameron, Jefferson Davis, and Vermilion parishes.
- Assistance can include grants for temporary housing and home repairs, low-cost loans to cover uninsured property losses, and other programs to help individuals and business owners recover from the effects of the disaster.
- Registering with any other agency does not constitute a registration with FEMA.
- While the assistance is tax free and the grant does not have to be repaid, it must be used solely for recovery expenses.

## **First step is to register for assistance:**

There are multiple ways to register for assistance:

- Go online at [www.disasterassistance.gov](http://www.disasterassistance.gov)
- Download the FEMA app
- Call 800-621-3362 (TTY: 800-462-7585). The toll-free telephone numbers will operate from 7 a.m. to 10 p.m. (local time) daily. You can call the FEMA Helpline and speak with a representative if you have any questions.

## **How you receive your benefits and how to use them:**

Most FEMA disaster grants are deposited electronically to your bank account. A follow-up letter explains how the money should be used.

- If grant money is not used as outlined in the letter, you may have to repay FEMA and you could lose eligibility for further help.
- Disaster grants should not be used for regular living expenses, such as groceries and utility bills, or medical/dental expenses not related to the disaster. Expenses not allowed are travel, entertainment, or any other discretionary expenses.



**FEMA**

- Housing assistance grants are intended for basic housing needs, including rent payments for temporary housing, and repairs to your property, septic system, private well or major appliances.
- Other Needs Assistance grants are intended to help replace essential personal property and meet disaster-related medical, dental and funeral expenses, childcare and moving and storage.



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