

NEWS RELEASE

Laura Survivors: Report Delta Damage to Locals, Insurance Company

BATON ROUGE, La. – If you are a Hurricane Laura survivor and you experience new or additional damage as a result of Hurricane Delta, report that damage to your local emergency manager and to your insurance company as soon as you can.

It is important to help your local and state officials assess any new damage.

- Find out how to contact your local emergency manager at: <http://gohsep.la.gov/ABOUT/PARISHPA>.
- You can also self-report your damage to GOHSEP at: <http://arcg.is/14n0jf>.

When it is safe to return to your home or business, take precautions as you inspect your home and document damage:

- Wear protective gear and take photos and/or videos of the outside and inside of your property.
- Photograph materials if you plan to remove them and before disposing of them.
- Keep swatches of carpet, drapes and upholstery of unrepairable items and contents when removing debris; the type and quality of material may affect the amount payable on your claim.
- Be aware that you may need local permits to repair or rebuild. Contact your local floodplain management and building department by searching for your city or parish at: http://floods.dotd.la.gov/lafloods/Community_Contacts.aspx.
- Learn more about documenting damage at: floodsmart.gov/flood/document-damage.

Immediately following flood damage, you should contact your insurance company which carries your flood-insurance policy to report new or additional losses.

- Louisiana residents with flood insurance through the National Flood Insurance Program: If you can't remember the name or number of the insurance company that services your FEMA flood policy, call the NFIP at [877-336-2627](tel:877-336-2627) for that information.
- An insurance adjuster will be assigned to you and will contact you within a few days of starting your claim. Ask the adjuster if you are eligible for a remote claim adjustment and an advance payment to help you start recovering.

As Hurricane Delta survivors begin to return to their homes, FEMA stresses the importance of following guidance from your local officials.

- If you lost power, do not use a generator inside your home, garage, basement, crawlspace or any partially enclosed area. Keep it out of your living spaces and away from doors, windows and vents that could allow carbon monoxide to come inside. Carbon monoxide is an odorless, colorless gas that could kill you, your family and your pets.
- Learn more about returning home after a disaster at: ready.gov/returning-home

For the latest information on Hurricane Laura, visit www.fema.gov/disaster/4559 or follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6.

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